

# HOUSE . . . . . No. 2995

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## The Commonwealth of Massachusetts

PRESENTED BY:

**Bradford R. Hill**

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act relative to accessible electronic information technology for persons with disabilities.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Bradford R. Hill	4th Essex
Bruce E. Tarr	
Todd M. Smola	1st Hampden
Barbara A. L'Italien	18th Essex

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 3203 OF 2007-2008.]

## **The Commonwealth of Massachusetts**

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**In the Year Two Thousand and Nine**

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### **AN ACT RELATIVE TO ACCESSIBLE ELECTRONIC INFORMATION TECHNOLOGY FOR PERSONS WITH DISABILITIES.**

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority  
of the same, as follows:*

1           That each division and agency of the Commonwealth of Massachusetts be directed to activate all  
2   TTY Messaging – ideally for each active mailbox, but in the minimum assigning at least one TTY  
3   enabled mailbox for each member’s office and administrative unit of government;

4           Any work group that employs or may employ individuals with visual impairments should be  
5   required to download and install helper applications that allow individuals who are blind or who have  
6   visual impairments to work job functions that require the perception of information that is only visually  
7   discernable on a telephone;

8           Any agency of the Commonwealth of Massachusetts that employs Interactive Voice Response  
9   self-service applications should be required to include prompts that allows individuals who use TTY’s to  
10   communicate over the phone to access the self-service applications.